

# FEDERAL TAX OMBUDSMAN SECRETARIAT

REGIONAL OFFICE

4<sup>th</sup> Floor, Shaheen Complex, M. R. Kiyani Road, Karachi  
PABX: 021-99213586-90. Fax: 021-99213583

No.1597/KHI/ST/2023/IMP

Dated: 12.09.2023

To

M/s PAKISTAN HOSIERY  
MANUFACTURES & EXPORTS CORPORATION,  
PHMA House No 37-H, Block No 6, Karachi.

Sub: **IMPLEMENTATION OF FINDINGS/RECOMMENDATIONS IN  
COMPLAINT NO.1597/KHI/ST/2023**

Enclosed please find herewith report submitted by the deptt. vide report dated 11.08.2023 whereby it has been informed that the pending deferred claims may be processed with FBR's amending order dated 11.05.2023 as per Recommendations of the Hon'ble FTO. Thus, the Recommendation of the Hon'ble FTO has been implemented and the implementation proceedings are being closed.

**ISSUED BY THE ORDER OF FEDERAL TAX OMBUDSMAN**



(Badruddin Ahmad Quraishi)  
Advisor

Government of Pakistan  
Revenue Division  
Federal Board of Revenue  
Inland Revenue

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C. No. 3(11)ST-L&P/FTO/2023/123888-R

Islamabad, the 11<sup>th</sup> August, 2023

**Chief Commissioners Inland Revenue,**

- (i) LTOs
- (ii) MTO
- (iii) CTOs
- (iv) RTOs


**Subject: - FINDINGS/RECOMMENDATIONS/ORDER**

I am directed to enclose copy of the Findings/Recommendations of the Honorable Federal Tax Ombudsman dated 27.07.2023 in Complaint No.1597/KHI/ST/2023. The Honorable FTO under para 10 (ii) of its order has directed FBR:

*“Meanwhile, the field formations be directed to process the pending deferred refund claims on services in terms of FBR’s Circular No. 01/2020 (IR Operations) dated 04.08.2020 read with FBR’s amending order dated 11.05.2023 on merit and in accordance with law.”*

2. I am therefore directed to say that the pending deferred refund claims on services may be processed in terms of FBR’s Circular No. 01/2020 (IR Operations) dated 04.08.2020 read with FBR’s amending order dated 11.05.2023 on merit and in accordance with law and compliance be reported to FBR so that office of the Honourable FTO may be informed accordingly.

Encl: As above

  
(Khalid Mehmood)  
Second Secretary (ST-L&P)

Cc:

Mr. Badruddin Ahmed Qureshi, Advisor, FTO Secretariat, Regional Office Karachi.

keep up on file  
15/8  
Mr. Hameed